

# Project FAQs

## Stage 3 - Grey Street Improvement Works

### FREQUENTLY ASKED QUESTIONS

About the works	
<b>What is the Grey Street Improvement works?</b>	<p>The Grey Street Improvement Project will deliver important safety improvements for all road users and pedestrians, as well as improve the streetscape along the median of Grey Street.</p> <p>The works will take place between Vulture Street and Russell Street.</p> <p>The project will deliver upgrades to road median crossings, roadway and footpath lighting and landscaping, as well as upgrades to footpaths to relevel uneven surfaces, remove trip hazards and damaged tree grates.</p>
<b>Why is there a need for these works to happen?</b>	<p>To maintain and improve the safety of pedestrians who use this section of Grey Street.</p> <p>The works will also improve the streetscape along the median of Grey Street making it a safer and more welcoming street.</p>
<b>How will the works be delivered?</b>	The works will be delivered in four stages. Stages 1 – 4.
About Stage 3	
<b>What is the location of Stage 3 works?</b>	Stage 3 works is the section of Grey Street, including the centre median and footpaths, between Glenelg and Russell Streets.
<b>When will Stage 3 works take place?</b>	Works commence on Monday 12 June and will be completed by Friday 30 June, weather permitting.
<b>What will stage 3 works include?</b>	<p>Stage 3 works will include:</p> <ul style="list-style-type: none"> <li>• median landscaping</li> <li>• median lighting install</li> <li>• replacement of tree light fittings</li> <li>• rectification works along sections of footpath outside retail tenancies, including the releveling of the footpath.</li> </ul>
<b>When will the footpath upgrade be undertaken?</b>	<ul style="list-style-type: none"> <li>• Rectification works along sections of footpath outside retail tenancies on Grey Street (including the releveling of the footpath) will be undertaken after Stage 4, at the end of the improvement works.</li> </ul>
Stage 3 Construction works	
<b>What are the standard construction hours?</b>	<p>Project works are scheduled to take place <b>Monday to Friday, 6am to 3pm (no weekend nor night works).</b></p> <p>It is an SBC requirement that there will be no noisy works between 12pm and 2pm.</p>

<b>What construction impacts might be experienced by my tenancy/business?</b>	<p>Safe access will be maintained at all times, with any access changes required to be communicated in advance.</p> <p>There will be periods of noisy works when the existing concrete footpath needs to be cut for safe removal. Expect to hear saw cutting (wet, to ensure minimal dust) and jack hammering.</p>
<b>How will deliveries and service vehicles access my tenancy?</b>	<p>Little Stanley Street will be open throughout the project program and delivery/service vehicles can access these loading zones for tenancies.</p> <p>The works are staged to ensure that stages of construction works are delivered to ensure disruption is minimised for Grey Street stakeholders. This staging is intended to allow tenants to continue to trade business as usual.</p>
<b>How will I be informed of works?</b>	<p>Works notification will be issued to all stakeholders in advance of works commencing. Progress updates and all project related information will be available <a href="https://southbankcorporation.com.au/projects/">online</a> at <a href="https://southbankcorporation.com.au/projects/">southbankcorporation.com.au/projects/</a></p> <p>SBC has also arranged for one-on-one briefings with stakeholders directly impacted by the works. The SBC Project Team will continue to be available throughout the project for more information or to raise concerns.</p>
<b>Will there be road closures and detours during construction?</b>	<p>Yes. To safely facilitate these works, there will be some pedestrian detours in place. SBC and the Landscape Contractor will brief you on the specifics around your tenancy closer to the works.</p> <p>There will also be lane and road restrictions in place during the larger scale median works. A traffic management plan and appropriate diversion signage will be in place for footpath and road traffic users during this time to minimise impact.</p> <p>Grey Street (between Glenelg and Russell St. section):</p> <ul style="list-style-type: none"> <li>• South bound lane to remain open at all times.</li> <li>• <b>North bound lane closed to traffic</b> - Detour via Glenelg and Cordelia Streets. Waste vehicles, service vehicles and emergency vehicles permitted by Traffic Controller.</li> <li>• <b>Detour map: <a href="#">click here</a></b></li> <li>• Glenelg St. and Russell intersections to remain open at all times.</li> </ul>
<b>Will Grey Street remain closed for the whole project?</b>	<p>No, Grey Street will be reopened to vehicles and cyclists by 3:30pm daily. This will reduce the impact on afternoon traffic.</p>
<b>How will noise be managed during construction?</b>	<p>The works will be managed (as per the Brisbane City Council Building Works Noise guidelines and requirements) to minimise disturbance to nearby residents and tenants as much as practically possible.</p>
<b>How will access to properties and businesses be managed during construction?</b>	<p>Traffic Management Plans, which will include pedestrian detours, have been developed for each stage of works to minimise impact on driveways and loading zones.</p> <p>Access to retail tenancies for customers will remain during the works, with pedestrian detours in place where needed to allow for footpath works to take place.</p> <p>Clear signage and traffic controllers will be on-site to assist with and manage safe access as required.</p>
<b>How will dust be managed during construction?</b>	<p>There will be minimal dust from the works. Work methodologies and approaches will be adopted to minimise dust (i.e., wet saw cut).</p>
<b>Will services be affected?</b>	<p>No, there will be no interruption to electrical, telecom or water services during the works.</p>
<b>How do I know the work area is safe?</b>	<p>The Corporation has an obligation to ensure we provide a safe workplace for staff and safe access for residents and pedestrians around the worksite area.</p> <p>During the planning phase, safety issues are taken into account and actions agreed, such as the placement of traffic controllers to assist pedestrians and motorists to move around the site. Other safety measures, such as signage and barriers, are also placed around the site to provide safety measures for residents and pedestrians.</p>
<b>More information</b>	
<b>Who can I contact regarding the works?</b>	<p>Please contact the Project Team via:  <b>Phone:</b> 07 3867 2078  <b>Email:</b> <a href="mailto:planning@south-bank.net.au">planning@south-bank.net.au</a></p>

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