

South Bank Corporation Policy

Marketing

SUBJECT: Pool Wheelchair Hire Policy
DATE CREATED: November 2008
REVIEW DATE: November 2009

Purpose

South Bank Corporation is committed to providing people with disabilities access to the Boating Pond, by offering a purpose built pool wheelchair to use in this area.

The pool wheelchair is only for use as follows:

- At the Boating Pond at South Bank
- It is not to be used in other areas of the Parklands
- It cannot be taken off-site
- It is only to be used for transportation between the South Bank Visitor Centre and the Boating Pond
- To place the user in the water – the chair goes into the water as far as is necessary in order to allow the user to float off and on again at the conclusion of their swim
- Once use has been finalised, the chair is to be returned immediately to the Visitor Centre

To provide a fair service to all users, the maximum length of hire will be 2 hours. Hire of the chair must be within South Bank Visitor Centre (SBVC) operating hours.

In accordance with the recommendations attached to the chair: **“Patient must not be left unattended” - a carer must be in attendance for the duration of the hire.**

The carer and user are responsible for the chair whilst it is in their possession.

A cash deposit is to be paid and identification sighted prior to hire.